



**Uswa Razzaq**

**Nationality:** Pakistani **Date of birth:** 01/07/2000

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**Home:** Punjab University Hostel Canal Lahore

## ABOUT ME

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I am a diligent geography graduate and experienced GIS digitizer at the RSGCRL Lab. Proficient in GIS, Web Development, Google Earth USGS, and SPSS, with a demonstrated ability to analyze demographic data from surveys in Khanaspur. Passionate about leveraging data for insights, seeking to contribute expertise to innovative projects in industries. I have worked as a CSR for a U.S.-based short-term rental company (EZSTR), where I handled guest support and data entry tasks remotely.

## WORK EXPERIENCE

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### Teaching Experience

**Teacher – Workers Welfare Higher Secondary School** [10-15-25 to 03-15-26]

- Developed and delivered effective lesson plans
- Managed classroom activities and maintained discipline
- Assessed and evaluated student performance
- Provided academic support and guidance to students

### Teaching Experience (online, School)

- English, Urdu, Islamiyat, History, Pak Study, Geography

**Visa Application Assistant** [12-05-24 to 07-10-25]

- Worked at World Class Consultants as a Visa Application Assistant.
- Completed and submitted DS-160 Form for U.S. visit visa applicants.

### Customer Support Representative (US-based)

**EZ STR (Short Term Rental)** [01-09-23 to 10-06-24]

- Provide exceptional customer support for short-term rental guests on Airbnb, Vrbo, and Booking.com.
- Handle reservations, inquiries, and guest concerns with professionalism and efficiency.
- Ensure seamless communication between guests and property management teams.
- Assist with issue resolution, check-in/check-out processes, and service enhancements.
- Maintain high guest satisfaction through proactive problem-solving and personalized service.

## **GIS Digitizer**

**RSGCRL Lab** [01/08/2022-30/09/2022]

City: Lahore

Country: Pakistan

- Geospatial Data Analysis
- development of GIS-based maps
- LULC Assessment
- Learned various tools like raster- vector (Point, Line, Polygon) conversion,. csv,. Shp,. Kml conversions
- Feature extraction, Clipping, labeling, Buffer, Interpolation, Book mark in Arc GIS Software

## **Research Experience**

Temporal Changes in vegetation cover due to urbanization in Lahore (2015-2023)

- Supervised classification
- NDVI, NDBI Analysis

## **Field Surveyor**

**University of the Punjab** [2023]

City: Khanaspur, Hazara Region, KPK

Country: Pakistan

- Dem Extraction

Map Designing

Report Generation and Literature Review

## **EDUCATION**

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### **Master's Geography**

[10/2023-09/2025]

University of the Punjab,

Lahore Grade: A+

CGPA: 3.65/ 4.0

**Thesis:** Analysis of Soil Erosion and Its Impact on Agricultural Productivity in the Pothohar Plateau

### **BS (Hons.) Geography**

[10/2019 – 07/2023]

University of the Punjab, Lahore

Grade: A+

CGPA: 3.65/ 4.0

**Report:** Demographic Profile of Khanaspur, Hazara Region, Khyber Pakhtunkhwa

### **FSc. Pre-Medical**

[2017 – 2019]

Park Garrison Higher Secondary School,  
Final Grade: 78% (A Grade)

### **Matriculation (Science)**

[2015 – 2017]

Park Garrison Higher Secondary School,  
Final Grade: 84% (A Grade)

## **CONFERENCES AND SEMINARS**

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### **Socio Environment Engagement: A GIS Perspective - 2021**

[Department of Geography, University of the Punjab, Lahore]

### **Land Resource Assessment Using Remote Sensing- 2021**

[Department of Geography, University of the Punjab, Lahore]

### **The Drone GIS: A New Window of Geographical Research - 2021**

[Department of Geography, University of the Punjab, Lahore]

### **16th All Pakistan Geographical Conference \_ 2021**

University of the Punjab in Collaboration with LCWU

## **WORKSHOP**

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### **Differential Global Positioning System**

[28/10/2021 – 29/10/2021]

**Employer:** Sundar Trading Company

This experience deepened my understanding of the role of DGPS in enhancing the accuracy and efficiency of drone-based data collection and mapping tasks.

## **PROJECT**

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- Flood mapping of Sawat Region
- Bodean overlay sustainability analysis for snail habitat
- Utility of Network

## **DIGITAL & SOFT SKILLS**

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Microsoft Office / GIS / Arc GIS Pro / Arc Gis / Google Earth USGS, SPSS  
Communication, Research, Organization, Lesson Planning

## **HONOURS AND AWARDS**

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**PU-LSE-MIT-CERP Survey Winner**  
[2023]

## **VOLUNTEERING**

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### **Flood Relief in Pakistan- 2023**

- Participated in a humanitarian mission to provide flood relief in Balochistan, Pakistan, during the floods of 2023
- Collaborated with a dedicated team to support affected communities through rescue operations, aid distribution, and medical assistance to 100 families
- Assisted in the rescue and relocation of flood victims

## **LANGUAGE SKILLS**

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Mother tongue(s): **Urdu**  
Other language(s): **English, Punjabi**

## **HOBBIES**

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Map Making  
Humorist

## **REFERENCES**

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Will be furnished on demand